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|  | **Term** | **Definition** |
| 1 | Contract | A legal binding agreement that an owner must fill out prior to their pet staying at the kennel. |
| 2 | Discounts | A deduction off the final cost of either the boarding or the boarding and the services based on multiple different factors of the pet’s stay at HVK. |
| 3 | Emergency contact | The person whom the kennel will contact should something happen to the pet in case of emergency. |
| 4 | Invoice | A record of all costs and discounts charged to a customer for boarding and services over a period of their pet’s visit to the kennel. |
| 5 | Kennel card | A small card that belongs to a single dog with all information about that dog stored on it. |
| 6 | Kennel log | A list of all the runs and the dogs inside them, along with various pieces of information about the dog. |
| 7 | Medication | The medication listed by the owner that must be administered to a pet. |
| 8 | Owner | The person who brings the pet into the kennel and who’s name is on the contract |
| 9 | Pet | The pet that an owner brings in to stay at the kennel |
| 10 | Pet food | The food that an owner lists as the pet’s preferred food in the reservation. |
| 11 | Reservation | A single instance of a dog staying at the kennel |
| 12 | Run | A closed off area where one or more dogs of the same owner are kept during their stay at happy valley kennel |
| 13 | Services | A select set of extra services a pet can receive while staying at the kennel. |
| 14 | Vaccination | The required vaccinations that each pet must have in order to be admitted to the kennel |
| 15 | Veterinarian | The pet’s doctor that an owner lists in the pet’s information |

Glossary of terms in use cases: